

Meet your account team



Traci Eveland | Account Executive

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At TruStage™, your account executive is the primary point of contact for helping you ensure the best solutions for your business, your members, and your community.

With extensive experience in the financial services industry, Traci is equipped to support your credit union from day one. She is excited to provide customized solutions to ensure that the needs of your credit union and your members are met in order to achieve financial security.

When not at work, Traci enjoys watching sporting events and visiting with friends and family. She is also committed to serving the community and is involved in her church, teaching religion classes. Traci lives in Johnson Creek, Wisconsin with her husband, Frank; they have a son, Eddy.



Basilia M. Brown, MBA | Account Consultant

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To ensure that your credit union is provided with optimal support, your account consultant is a critical part of your team — always available to answer questions, share tools and resources, and assist your credit union in achieving its goals.

Basilia is eager to use her capabilities to help your credit union navigate TruStage, your business and your members' needs.

When not at work, Basilia enjoys gardening, farming, and outdoor water activities. Basilia lives in St. Augustine, Florida, with her family and farm animals.

For additional support, contact us at [800.356.2644](tel:800.356.2644) or access service contact information at www.trustage.com/contacts